



PACIFIC WOMEN'S
GOLF ASSOCIATION

Handicap News

FALL 2009

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Time for Change

From Kay Robinson,
Handicap Director

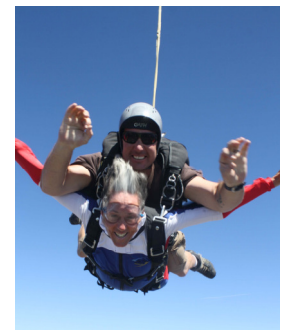
As 2009 draws to a conclusion, so does my three year term as Handicap Director. I have enjoyed immensely working as a volunteer for the good of the Pacific Women's Golf Association and its members. Over the years I have worked with over 350 Handicap Chairwomen who have dedicated themselves to serving their clubs and members. These women are helping to preserve the integrity of the game of golf by assuring conformance to the principles and rules of the USGA Handicap System.

You should all be proud that PWGA is the very **first** of 68

associations which use the GHIN system of handicapping computation, as of August 18, 2009, to reach 100% compliance with the USGA Handicap Certification Program for the 2008-2011 term. It took about 1½ years for all 223 clubs to complete the quiz and licensing that was required for certification. Congratulate yourselves on a job well, and quickly, done.

I leave you and your successors in the capable hands of Marsha Loomis, your PWGA Handicap Director for 2010. Marsha has been the Handicap Chair of Rio Vista WGC for the last three years. She has shown great interest in and aptitude for the Handicap System. Over the years in our conversations by phone and

email Handicap Assistant Debby Paulsen and I have been impressed that she has the potential to become a great Handicap Director. Give her all the support you have shown to me in the past.



Kay—Skydiving 2009

Adding Members

Adding Members to Your Club Roster

Be sure not to add any new golfers onto your club's roster before December 1st UNLESS YOU WISH TO PAY DOUBLE PWGA DUES. If new golfers join your club between now and December 1st AND you enter them into the computer, your club will be billed PWGA dues for **both** the fourth quarter of 2009 and the first quarter of 2010. You probably don't want that to happen either for your club's or the new golfer's sake.

Do your club roster "clean up" between December 1st and December 15th. Additions to your club can be done at the club computer or at home via GHINclub.net.

Deletions can ONLY be done at the club computer. Inactivating a player can be done at either location.

Inactivating, rather than deleting, members is highly recommended.

REMEMBER:

ALL GOLFERS ADDED BEFORE
DECEMBER 1ST WILL BE BILLED
FOR 2009 AND AGAIN IN

JANUARY 2010

Score History View

The view of a member's score history on GHINclub.net is snapshot of what scores looked like on first day of that month. If you click on the "Click Here for Most R

cent Scores" button it will take you to a **real time** view of scores which will show changes since the first of the month: new scores added, scores deleted, and corrected scores. If you toggle between these two views you'll soon see the difference. No indexes change during the month so one's index is based solely on the scores that were input prior to the current month.

Thanks to Sammie Reid of Vaca Valley WGC for asking.

TPP Tips ~ Handicap Inquiry



Running your club tournaments is easy with TPP

Tournament Pairing Program is an additional benefit to PWGA member clubs. Any club can obtain a copy of the software for installation on their home PC. Once you have installed the program you are now ready to create a tournament. First things first - be sure that every time the user goes into TPP, she does a request for software updates [Help/Check for Software Updates]. She will be prompted to restart TPP after the upgrade in order to incorporate all of the upgrades. This is a dynamic program and under constant improvements and enhancements, so requesting updates is an important step.

Once you have a tournament set up in TPP, you can dial into the GHIN system to get Handicap Updates for your tournament players; you can even post the scores once the tournament is completed. This mechanism is only available to each club through the same password used by the club Handicap Chair. You must contact your Handicap Chair in order to get this important information.

After creating and selecting your tournament, here are the steps for doing a Handicap Update:

1. Click on Players/Update Handicap Indexes/via Inquiry (All Golfers)
2. In the field Inquiry Method (top left), select for Guests, Members, All Golfers or Select Golfers Below
3. Click on OK ("Running Inquiry..." will appear at center bottom of screen)
4. The next several screens are for you to verify the correct player (usually one player belonging to multiple clubs). Click Accept to verify each golfer
 - A. Watch these screens carefully – if there is an error in a GHIN #, the wrong name will appear
 - B. If the club name is important, select the desired club for each golfer
5. After you have verified all golfers an Inquiry Confirmation window will open up with the entire list of golfers.
 - A. Look for any yellow-highlighted names – these show no match in the GHIN system – either the GHIN number is incorrect or the player is not in the GHIN system and may belong to another association
 - B. Check the Tournament Name (col. 2) against the Inquiry Name (col. 3) – they should match – if they do not match there is, most likely, an incorrect GHIN number (see screen shot below)
 - C. If you do have a wrong GHIN number, you will have to find and verify the correct one then run a Handicap Index for that one golfer (use Select Golfer Below option)

Note that Diana Hew's name is highlighted because she is a member of a different association (note: as of Jan 1, 2010 Southern California clubs and associations will be members of GHIN).

Note that Golfer with GHIN #7056063, intended to be Jenny Hayes, comes back to a different golfer, Daisy Bell, because of an incorrect GHIN number.

When setting up a tournament be sure to watch for these potential errors. When a player notes a problem with her handicap (different from what it should be), this is often the culprit.

Thanks to Liz Frome of Indian Valley WGC for pointing out the issue.

Inquiry Confirmation							
Please confirm the results of the inquiry below. If you are satisfied with the results, please press OK.							
GHIN No.	Tournament Name	Inquiry Name	Gender	Club #	Club	H.I.	Rev. Date
1036615	Foster, Roberta	Foster, Roberta	Female	28-152	Rob Roy W G C	23.5	10/1/2009
2696367	Gibbs, Mary Ann	Gibbs, Mary Ann	Female	28-024	Oakmont Womens Golf Section	25.1	10/1/2009
7390170	Godwin, Barbara	Godwin, Barbara	Female	28-148	Foxtail W G C	21.0	10/1/2009
3066440	Gordon, Pam	Gordon, Pam	Female	28-067	Hidden Valley Lake Wgc	20.2	10/1/2009
5023102	Greiner, Charlene	Greiner, Charlene	Female	28-272	Windsor Women's Golf Club	30.3	10/1/2009
7310686	Gullarian, Jan	Gullarian, Janice L.	Female	28-061	Bennett Valley W G C	32.1	10/1/2009
9855016	Hardaway, Sue	Hardaway, Sue	Female	28-272	Windsor Women's Golf Club	13.8	10/1/2009
2510714	Harrow, Susan	Harrow, Susan	Female	28-148	Foxtail W G C	20.4	10/1/2009
7056063	Hayes, Jenny	Bell, Daisy	Female	28-995	Test Club	10.9R	10/1/2009
3069125	Hefte, Faye	Hefte, Faye	Female	28-232	Ukiah W G C	34.2	10/1/2009
669130	Hew, Diana	GHIN Number Invalid					
1196422	Higbee, Virginia	Higbee, Virginia	Female	28-222	Healdsburg W G C	25.5	10/1/2009
576690	Hill, Trudy	Hill, Trudy	Female	28-067	Hidden Valley Lake Wgc	24.5	10/1/2009
4367133	Holmes, Gail	Holmes, Gail	Male	53-025	Oakmont Golf Club	28.5	10/1/2009

Example of Inquiry Confirmation window showing mis-match of names based on incorrect GHIN number and Invalid GHIN Number

Members' names can only be deleted from the club computer. Names can be inactivated, but not deleted, from GHINClub.net. When you delete a member's name from your club computer it will disappear from the club computer's roster.

A word of caution: do not delete them from your club computer if they are also a member of a different service at that club (for example, a member of the NCGA club or another club, say a 9-hole club, at that same course). If you delete them from your service, they are deleted from ALL services at your club. However, that deleted name will NOT disappear from the GHINClub.net roster until GHIN purges that list. And that doesn't happen for 2 or 3 years. So you just have to live with them on your GHINClub.net roster until such time as GHIN does a purge.

When to post a score

When should a score be posted? When it is played:

- In accordance with the Rules of Golf
- On a course with a Course Rating and Slope
- On a course observing an Active Season
- In all forms of competition (stroke and match)
- When more than 6 holes are played
 - 7-12 holes played: post a 9-hole score
 - 13-18 holes played: post an 18-hole score

(post par plus any handicap strokes the player is entitled to receive on those holes which were not played)

See Section 4-2 and 5-1a in the USGA Handicap Manual.

Learning more.....

Have you wanted to learn more about how the USGA Handicap System works? Now there is an easy way to do this from home.

The USGA University is made available to golf club members through local associations like PWGA. It will afford educational outreach and a communication tool for Handicap Chairs and committee members.

From the USGA perspective,

this online training tool is an interactive way to provide quality training to a large audience spread across vast distances. It allows the user the flexibility to learn, and also maintains the goal of having the USGA Handicap System™ taught consistently throughout the country.

If you would like to take this online course submit your name, club name, and email address to the PWGA office pwga@golfpwga.org and they

will arrange for your participation in the program.

USGA will then communicate directly with you regarding a password for entry into the class.

You can also find a wealth of handicapping info on the USGA Website. www.usga.org



Learn more through the USGA University. No cost to PWGA Handicap Chairs.

eRevisions Twice Monthly

Starting on January 1, 2010, your monthly handicap updates will occur **twice** per month, on the 1st and on the 15th. GHIN deals with about 68 associations world-wide. Many of them are on twice-monthly index updates because the association's clubs are active seasonally (a winter off-season).

Since they have shorter active seasons, the members wish to be updated more frequently than once per month. In order to simplify things, USGA has decided that in 2011 all GHIN-associated clubs would go to

twice-monthly updates.

NCGA decided to get ahead of the game and incorporate this change in 2010. And since PWGA and WGANC are so closely allied with NCGA, our two women's associations also have chosen to make the change as of January 2010.

So you, or your successor, will be generating Handicap Index reports twice per month, once on the 1st and once on the 15th. This would be a

good time to institute a Handicap Committee if you have not already done so. Having a Committee help out with this extra workload will make it easier for you.

If you haven't taken the time to learn how to generate a Handicap Index **web report**, now's the time to learn. These reports can be generated at home, saved as a PDF, Word or Excel file and then emailed to someone near the clubhouse who can post it on the bulletin board for you.

A GENEROUS THANK YOU

In this job as Handicap Director I have been helped along the way by many people. First and foremost are Caroline O'Brien and Debby Paulsen of the PWGA office. Caroline was there from the beginning; she knew then and continues to know now, much more than I could ever know about the USGA Handicap System. She is the glue that holds our office, and often us, together. About two years ago she was joined by Debby Paulsen, Course Rating and Handicap Assistant. I'm sure Kathy Darden, Course Rating Director, would agree that Debby's assistance in the office has been invaluable. She learned from the ground up all about these two topics. It involves a lot of detail work and understanding of the intricate nature of course rating and handicapping. At the beginning of my term Lyn Chauvet, my predecessor, was invaluable in helping me learn the greater intricacies of the System.

The other major thank you is to you, the Handicap Chairs in your clubs. You have dedicated a fair amount of time to learn the system, share it with others, and pass it on to the next chair or committee. Although I may associate your name with an email address rather than a face, I want you to know how much I appreciate you out there in the field, dealing with issues on a daily basis.

Thank you for three very enjoyable years as your Handicap Director.

Sincerely, Kay Robinson

Most Improved Golfer

Many clubs present a Most Improved Golfer Award at the end of the year. Some offer it on a quarterly or even monthly basis. Generating a Most Improved Golfer (MIG) report is fairly simple. However, be warned: there are differences in the reports depending on from what source the reports are requested. You have the ability to access the report from three different sources : 1. Club Computer. Let's call this the GHP Report since you access it at your club computer via the GHIN Handicap (Management) Program (GHP). 2. GHIN-Club.net. Within GHINClub.net there are two different MIG reports that can be requested: 2a. an emailed report. Let's call this the PDF Report since the resulting report is emailed to you in a .pdf format which is read by Adobe Acrobat Reader. 2b. a web report. Let's call this the Web Report since it appears directly on your screen on the GHINClub.net website after which you can export and manipulate it.

The GHP Report is the most accurate. You can request a specific time period (Jan-present; Nov 1st of previous year to Nov 1st of current year; May 1 - June 1, etc.). It includes just the members of your club and your service who had valid handicap indexes at the beginning and end of the selected time period. It includes all members including those who did not improve or worsened during the time period.

The PDF Report is the next most accurate. It includes players from your service from the beginning of your requested time period. However, the time period is NOT flexible. It starts with the January 1 Index and ends with the most current Index. The time period cannot start in the previous year. It will select only improved players.

The Web Report, as quick and easy as it is, is not the most accurate report because it will include all members who had an Index, anywhere in the system, even another club, on the beginning date of your specified time period. Example: you request a MIG report for January 1 through November 1. Jane Black, who is an existing member of a neighboring club, joined your club on May 3rd. Your MIG Web Report will list Jane even though she was not a member of your club on January 1st. One advantage over the PDF report is that you can go back into the previous year to select the start of the time frame.

So select with care the report that you wish to receive. Also, be sure that when you run any report, in the "Print Group" field you select NONE. If any other print group is selected (i.e. 001), you may not get a complete listing of players. GHIN Support Staff advises that Web reports are being modified to eliminate players without indexes for the club in question for the time period specified which may resolve some of the Web Report issues.

For more information, take a look at the article titled "Time for the Most Improved Golfer Report" in the Fall 2007 Newsletter. You can find all previous newsletters online at <http://www.golfpwga.org/handicap/handicapping.html>



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Default Tee Problems

Do you have a player who has problems when posting? When she enters her GHIN # and works through the posting screens, the tees that come up are not the correct ones. If so, you may need to check the Default Tee settings on her member data screen.

Go into GHIN Handicap Management Program (GHP). Select for your club. Select that player who has demonstrated a problem with posting. Look in the lower left section of the screen and find the field called Default Tee. To the far right edge there is an ellipse (...). The ellipse may look disabled but if you click on it a drop-down menu comes up which allows you to select another tee. Select the correct tees that the women of your golf club use. Click on OK and then Save. Thanks so much to Kathy Maltby, Rancho Solano WGC for bringing this up.

Posting as a Member

Similarly, do you have someone that the computer does not recognize as a member of your club even though you have entered her on your roster? Is she forced to post as a Guest on your club computer? The problem may be the Service that has been selected for her.

One solution is to go into GHP, select Player Management, do NOT select for your service (club), and find the member's name. In the lower right corner of the screen, click on the "Remove from Service" button. Say "Yes" to "Would you like to remove the player from this service?" Do a manual transmit. Go back into Player Management, find the player's name, click on the "Add to Service" button, select your service, say "Yes" to "Would you like to add the player to this service?" Do another manual transmit. That should lock her back into your service allow her to post as a member at your golf club computer.